

If you bought the following product : **TOUCAN LIGHT BELAY DEVICE** from the February 25th 2019, you are concerned by this information note.



**Product Name: Toucan Light**

**Brand: SIMOND**

**Product references: 2575753**

## **We ask you to stop using this product**

**As part of our quality and safety processes, we have identified a potential risk: We have detected that in case of belay of 2 persons at the same time from the belay stance, if one of the climbers is in tension on the rope then the 2nd climber is blocked.**

**Considering that the safety of our customers is paramount, we decided to recall this product.**

**You are concerned by this product recall if you purchase this belay device.**

**We invite you to return your product by going to your nearest store in order to be refunded.**

**Our customer relations center is at your disposal to answer any questions to: 032 756 70 70, from Monday to Saturday 8 AM - 6 PM or per email : [help.switzerland@decathlon.com](mailto:help.switzerland@decathlon.com)**

**We thank you for your understanding and apologize for the inconvenience.**

Display until: 25th of January 2019