

If you bought the following product : **ROCKY SCREWGATE CARABINER** between **05/12/2018** and **04/07/2019**, you are concerned by this information note.



Product Name: ROCKY SCREWGATE CARABINER

Brand: SIMOND

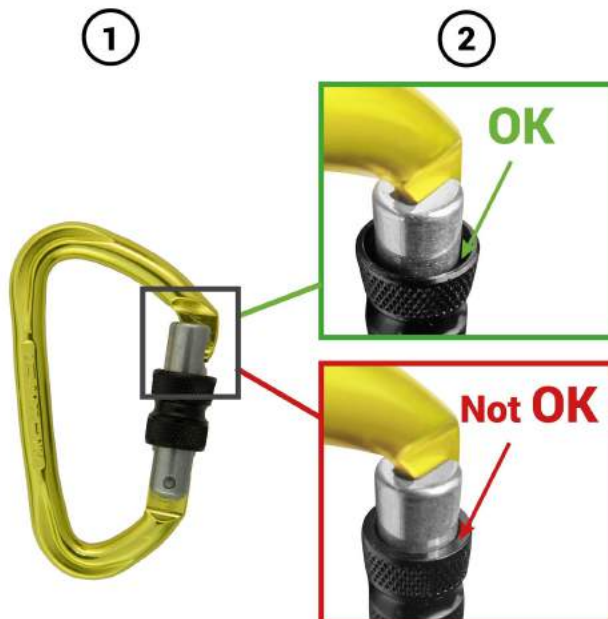
Product references: 1760147 and 1759997

We ask you to stop using this product without checking it

As part of our quality and safety processes, Simond teams have identified a potential risk: We detected that in very few cases, the screwgate (black part) in the carabiner could be assembled upside down.

It can cause an unpredictable unlocking while using it.

How to know if your carabiner is concerned by the product recall



1 / Place your carabiner in the right position

2 / Check the screwgate position

- if the hollow part is on the top, your carabiner is OK
- if the flat part is on the top, your carabiner is not OK

If your carabiner is concerned, or if you have doubts, we invite you to return your product by going to your nearest store in order to be refunded. Our customer relations center is at your disposal to answer any questions to: 032 756 70 70, from Monday to Saturday 8 AM - 6 PM or by email:

help.switzerland@decathlon.com. We thank you for your understanding and apologize for the inconvenience.

Display until: 23th of January 2019